

Terms and Conditions for the 'Friends to Neighbours' Promotion

SCHEDULE	
Promotion	Friends to Neighbours Promotion
Participating Village	Each Levande Retirement Village situated in Australia, excluding Levande The Cambridge
Qualifying Home	A vacant and unoccupied residential premises located in the Participating Village, as nominated by the Promoter from time to time, which is available for purchase/lease/licence (as the case may be) from the Promoter.
Promoter	Deakin BidCo Pty Ltd ABN 66 657 476 349 and its related bodies corporate of Level 18, 9 Castlereagh Street, Sydney NSW 2000
Participants	<p>The following two groups of participants are eligible to participate in the Promotion:</p> <ul style="list-style-type: none"> Residents of the Participating Village (Referring Participants); and Prospective residents of the Participating Village, who are referred by a Referring Participant (Referred Participants).
Promotion Period	Start Date: 9.00am AEST on 1 July 2025
	End Date: The earlier of: (a) 5.00pm AEST on 30 June 2026; (b) the running out of the Offering and (c) the cancellation of the Promotion by the Promoter
How to participate for Referring Participants	<p>To participate in the Promotion, each Referring Participant, during the Promotion Period, must:</p> <ul style="list-style-type: none"> (a) be an Australian resident or citizen; (b) be an owner/lessee/licensee (as the case may be) of a residential premises at the Participating Village; (c) during the Promotion Period, refer a prospective resident to the Promoter by completing and signing the Promoter's Referral Form (a copy of which can be obtained from the Promoter's sales professional) with the Referred Participant; and (d) ensure that the Referred Participant during the Promotion Period: <ul style="list-style-type: none"> (i) hand delivers or emails the Referral Form (completed and signed by both Participants) to the Promoter's sales professional; and (ii) complies with the terms and conditions of the 'How to participate for Referred Participants' section of the Promotion.
How to participate for Referred Participants	<p>To participate in the Promotion, each Referred Participant must:</p> <ul style="list-style-type: none"> be an Australian resident or citizen and aged 65 years or over; not be an Excluded Person*; during the Promotion Period, in conjunction with the Referring Participant, complete, sign and return the Promoter's Referral Form to the Promoter's sales professional at the Participating Village's Sales Office by hand delivery or email; and complete the Promoter's reservation process to formally reserve a Qualifying Home from the Promoter's list of Qualifying Homes and enter into and settle a residence contract for the purchase/lease/licence (as the case may be) of a Qualifying Home by no later than 5.00pm AEST on 30 June 2026. <p>*Excluded Person means any person who:</p> <ul style="list-style-type: none"> is currently occupying, or has made a reservation or booking or entered into a residence contract to occupy, a unit/apartment at any property owned and/or managed by the Promoter, its related bodies corporate, affiliates, or third party partners; is currently on the Promoter's customer database; has cancelled, rescinded or terminated a reservation, booking or residence contract with respect to any unit/apartment at any property owned and/or managed by the Promoter, its related bodies corporate, affiliates, or third-party partners prior to or during the Promotion Period; is an agent, advisor, consultant, relative, partner, or support person (or similar) who is acting or making a booking for or on behalf of any person;



Promotion Terms and Conditions

	<ul style="list-style-type: none"> • is an applicant who has previously been excluded from promotions conducted by the Promoter; or • is or was an employee, officer, advisor, agent, or consultant (and any immediate family of any employee, officer, advisor, agent, or consultant) employed or engaged at any time by the Promoter. Immediate family means a spouse, ex-spouse, de facto partner, ex-de facto partner, child, step-child, parent, step-parent, legal guardian, sibling or step-sibling.
Offering	<p>\$2,000.00 including GST (if applicable) allocated as follows:</p> <p>(a) \$1,000.00 including GST (if applicable) payable to the Referring Participant; and</p> <p>(b) \$1,000.00 including GST (if applicable) payable to the Referred Participant.</p> <p>The Offering is not a price reduction. Any capital gain, departure fee, deferred fee, management fee, or similar fee payable by or to the Referred Participant under their residence contract will be calculated based on the ingoing contribution amount stated in the Referred Participant's residence contract (being an amount that has not been affected in any way by the Promotion).</p> <p>There are limited numbers of the Offering available.</p>
Receipt of Offering	<p>Subject to the Referring Participant and the Referred Participant both fully complying with these terms and conditions, the Offering will be paid within 60 days of the later of:</p> <ul style="list-style-type: none"> • provision by the Participants, in writing, of their nominated bank account details; and • the 'Entry Date' under the Referred Participant's residence contract for the purchase/lease/licence (as the case may be) of a Qualifying Home (Residence Contract). The term 'Entry Date' has the meaning given to that term in the Residence Contract. <p>The Participants are responsible for notifying the Promoter in writing of the correct bank account details for receipt of the Offering.</p>
Conditions of Offering	<ul style="list-style-type: none"> • There is no limitation on the number of times a Referring Participant may participate in the Promotion. However, a Referring Participant may only receive one Offering per Referred Participant. • A Referred Participant may only receive one Offering under the Promotion. • There is only one Offering available for each Qualifying Home. If a Participant consists of a couple or more than one person, the Offering is to be shared equally amongst them. • In the event a Referred Participant rescinds or otherwise terminates their residence contract for the relevant Qualifying Home within 6 months of the Entry Date, the Offering in full (i.e. \$2,000.00 including GST (if applicable)) will be forfeited to the Promoter, who will deduct the Offering amount from the Referred Participant's exit entitlement. The term 'Entry Date' has the meaning given to that term in the Residence Contract. • The Promotion is not available in conjunction with any other promotion or offer by the Promoter (except the Promoter's "Change of Mind Guarantee" under a residence contract (if applicable)) and is not transferable, substitutable or exchangeable nor (where relevant) redeemable for cash (including any unused portion). For the avoidance of any doubt, the Promotion is not available in conjunction with the Promoter's: <ul style="list-style-type: none"> ○ 'Friends to Neighbours' Promotion (Development Stock at Cardinal Freeman); ○ 'Friends to Neighbours' Promotion (Development Stock at Oak Grange); ○ 'Friends to Neighbours' Promotion (Development Stock, Somerton Park); and ○ 'Friends to Neighbours' Promotion (Development Stock, Waratah Highlands). • Each Participant is responsible for all associated costs with the Offering, including where applicable, travel, moving in/out costs, relocation costs, legal/advisor fees, and any other ancillary costs. • Any values noted in these terms and conditions are GST inclusive, are in Australian dollars and are correct at the time of printing/publishing. • If any part of the Offering is not available for any reason, the Promoter reserves the right to substitute that part of the Offering for something of similar value. • The Promoter may require further information before applying the Offering and may make reasonable efforts to get in touch with a Participant using their contact details provided. The Promoter will take no responsibility for incorrect or ineligible or a lack of details written or provided on any application form which results in the Promoter being unable to contact a Participant to confirm or provide the Offering. • Except as specifically provided for in these terms and conditions, all other terms and conditions of the relevant residence contract and ancillary documents continue to apply and are not varied by these terms and conditions.



- The allocation of the Offering is subject to the availability of Qualifying Homes (including, without limitation, during the Promotion Period). The Promoter cannot guarantee the availability of Qualifying Homes.
- The Promoter reserves the right, without notice, to withhold or grant an Offering (or any part thereof) to any Participant at any time.

GENERAL

1. Definition and acknowledgement

- (a) In these terms and conditions, “**you**” or “**your**” refers to any person entering the Promotion.
- (b) By participating in the Promotion, you accept and agree to be bound by these terms and conditions and acknowledge you must comply with them to participate in the Promotion. For the avoidance of doubt, these terms and conditions include the schedule above.
- (c) Where there is an inconsistency between the schedule and these general terms and conditions, the schedule prevails.
- (d) These terms and conditions are governed by the jurisdiction in which the Promotion is run.

2. Privacy and acknowledgement of publicity activities

- (a) The Promoter will collect, hold, use and disclose your personal information in accordance with the Promoter’s privacy policy located at www.levande.com.au/privacy-collection-notice/ and for:
 - conducting the Promotion (which may include disclosure to third parties) and for promotional purposes, public statements and advertisements in relation to the Promotion;
 - providing information to you about the products and services offered by the Promoter; and
 - research to improve its products and services.
- (b) By entering the Promotion, you acknowledge that you have read, understood and accepted this privacy policy and consent to the Promoter collecting your sensitive information (if applicable) in accordance with the Promoter’s privacy policy.
- (c) By entering the Promotion, you agree to participate and cooperate (if required by the Promoter) in publicity activities relating to the Promotion, including (without limitation) being interviewed, photographed, filmed and/or recorded. You authorise the Promoter to use such content for advertising and publicity purposes in any media in perpetuity worldwide.

3. Running the Promotion

- (a) The Promoter, its employees, officers, agents, related bodies corporate, investors, financiers, business partners and subsidiaries are not responsible for and shall not be liable for:
 - any condition caused by events beyond the control of the Promoter that may cause the Promotion or Offering to be disrupted, unavailable, or corrupted;
 - any injuries, losses (including, without limitation, loss of profits), or damages or any kind caused or contributed to by the Promotion resulting from the acceptance, possession, use, misuse, withdrawing, or withholding of the Offering, or from participation in the Promotion; or
 - any printing or typographical errors in any materials associated with the Promotion or Offering.
- (b) The Promoter reserves the right to, at any time:
 - make any enquires for the purpose of verifying the details of, and assessing the honesty and integrity of any Participant;
 - in its sole discretion, disqualify any Participant from the Promotion, including (without limitation) in respect of any Participant who:
 1. provides incomplete, indecipherable and/or offensive material as part of their participation in the Promotion;
 2. engages in offensive, improper, illegal, or objectionable conduct;
 3. tampers with the application process;
 4. contravenes any applicable laws or regulations;
 5. does not provide any information reasonably required by the Promoter in a prompt manner;



- without prior notice, cancel or amend the Promotion, the Offering and/or these terms and conditions without liability, subject to applicable laws;
- cancel, terminate, modify or suspend the Promotion if the security, fairness, integrity, or proper operation of the Promotion is compromised in any way;
- cancel, terminate, modify, or suspend the Promotion in accordance with any written directions given by any relevant government or regulatory authority to do so; and/or
- request a Participant to provide proof of age, identity, residency, or any other information required for entry into the Promotion.

- (c) The eligibility of Participants to participate in the Promotion is solely within the discretion of the Promoter.
- (d) To the extent that a situation or issue arises for which these terms and condition make no provision or in relation to which the relevant terms and conditions are unclear, the Promoter will make an internal decision regarding such situation. Subject to any regulatory or authority direction to the contrary, the decision of the Promoter's internal review will be final and binding.
- (e) In the event a Participant is identified as being in breach of these terms and conditions, the Promoter reserves the right to refuse to allow the relevant Participant to take part in, or receive, any or all aspects of the Offering.

4. **Online platforms**

- (a) If participation in the Promotion requires access to a social media platform such as Facebook or Instagram (**Platform**), you acknowledge and agree that use of the Platform is subject to the terms and conditions of the relevant Platform. The Promoter is not responsible or liable for any loss, damage or injury suffered by you arising from the Platform's conduct, including any decision by the Platform to remove or not remove any content.
- (b) The opinions and images uploaded on any Platform as part of the Promotion are not necessarily endorsed or supported by the Promoter and the Promoter does not confirm, guarantee or warrant their accuracy, legality, appropriateness, or sensitivity in any way.
- (c) The Promotion is in no way sponsored, endorsed, administered by or associated with any Platform and you agree to grant the Platform a complete release from any claims that they now have or may have in the future which relate to or are incidental to the Promotion.

5. **Receiving the Offering**

- (a) Your eligibility to receive the Offering is solely within the discretion of the Promoter, acting reasonably.
- (b) It is your responsibility to comply with the Promoter's instructions on how to receive the Offering and to notify the Promoter of your correct bank account details, or any change to those bank details, for receipt of the Offering. The Promoter is not responsible for those payments which are not received due to the notification of incorrect bank details.

6. **Taxes**

Any taxes, duties or levies which may be payable due to you receiving an Offering or participating in the Promotion are your sole responsibility. The Promoter encourages you to seek independent financial and tax advice.

7. **Exclusion of liability**

- (a) Whilst the Promoter will use reasonable endeavors to arrange the distribution of the Offering, by entering the Promotion you acknowledge that circumstance beyond the control of the Promoter may prevent the distribution of the Offering.
- (b) To the extent permitted by law, the Promoter is not liable for any loss, including (but not limited to) direct, consequential (including economic) or indirect loss or any loss of profits, by reason of any act or omission (deliberate or negligent) by the Promoter or its servants or agents in connection with the Promotion or the arrangement for any supply or failure to supply, of any goods or services by any person to you.
- (c) Nothing in these terms and conditions affect, nor is intended to affect, any rights you may have that are not able to be included under applicable Australian consumer protection laws.
- (d) The Promoter assumes no responsibility for late, lost or misdirected communications or for any loss, damage or injury as a result of technical or telecommunications issues, including security breaches. If such issues arise, then the Promoter may modify, cancel, terminate or suspend the Promotion.

