

Commonwealth Healthcare Funding

What is a Support at Home Program?

Support at Home Programs are funds allocated to you so you can get help and care support at home and are a great option if you need a coordinated approach to the delivery of your help at home such as cleaning and meal preparation. You can have a say in how the funding is used as long as the package is utilised to pay for eligible services such as meal preparation, cleaning and laundry services.

Package Level	Annual Budget
Classification 1	\$10,731
Classification 2	\$16,034
Classification 3	\$21,965
Classification 4	\$29,696
Classification 5	\$39,697
Classification 6	\$48,114
Classification 7	\$58,148
Classification 8	\$78,106

How much of my Serviced Apartment cost can my Support at Home program fund each month?

On average, customers who receive classification 1-8 funding are provided funding between \$850 - \$900 (around 60% of the total monthly cost to live in a serviced apartment). Because your meal preparation is included you are only required to pay a contribution to the food ingredient cost each week. Our cooks purchase food in bulk therefore your contribution to this is minimal.



Serviced Apartment Funding Support

How do I qualify for a Support at Home Program?

Eligibility typically depends on your needs, and all funding is approved through an ACAT assessment process performed by MyAgedCare representatives. Generally, if you need a range of different services such as the daily support we provide in our serviced apartments, then it's more likely a support at home program will better serve your needs. With a Support at Home program, you or your representative has control over how you want your package funds spent so you can decide how you want to apply your package funding to suit your particular needs. You can also change services as your needs change.

What if I only have a Classification 1 Support at Home Program? Can I still use this to offset my Serviced Apartment charges?

Yes, you can still apply the majority of your Classification 1 Support at Home Program to apply towards your Serviced Apartment services charge. Currently customers applying their Classification 1 Support at Home programs are allocating funding of around \$450 - \$500 per month towards the services they receive in our Serviced Apartments.

What eligible services can my Support at Home program fund with my Serviced Apartment?

The key services you can apply your funds to are your daily meal preparation, dining room service, cleaning, bed making, heavy laundry services and access to an emergency call system at the press of a button, 24 hours a day.

What is Rent Assistance?

You apply for Rent Assistance via Centrelink Services and they will determine whether you are eligible to receive this supplement.

How much Rent Assistance can I receive?

The amount of Rent Assistance funding you receive depends on whether you are single or a member of a couple. The maximum fortnightly amount payable is shown below. These amounts are adjusted twice-yearly, in March and September.

Singles Rate	\$215.40
Couples Rate	\$203.00

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